

**HOWDEN MEDICAL CENTRE**

**PATIENT PARTICIPATION GROUP**

**WEDNESDAY 5<sup>TH</sup> JULY**

**MINUTES**

**In Attendance:**

Dr D Rose – GP Partner  
Joanne Jennison – Practice Manager  
Christine Shearer  
Anne Bell  
Valerie Ellerington  
Robert Pickersgill  
Terence Harford  
Susan Glass  
Irene Dance

**Apologies:**

Dr R Harrison – GP Partner  
David Bugg – Finance Manager  
Julia Dyson  
Wilfred Bahadur  
Sarah Boggitt  
Shirley Stanley

**1. APOLOGIES**

Apologies were received as above.

**2. MINUTES OF THE LAST MEETING**

Accepted as a true record of the meeting.

**3. NEW MEMBERS**

**3.1** The group has a new member, Shirley Stanley. Shirley is unable to attend this meeting but will endeavour to be at the next.

**3.2** It was agreed that group membership will be re-advertised on Face Book.

**4. PRACTICE UPDATE**

**4.1 Practice Staffing**

Dr Rehman who was previously one of our registrars has now come back to the practice as a Retainer GP working 2 x ¾ days per week. This is additional to our normal GP sessions we employ.

**4.2 PCN**

**New Staff**

The Primary Care Network has now employed a further day of MSK/Physio service working for our practice per week. The new Physio, Charlotte, is working on a Tuesday at the practice, this now gives us two days of appointments for MSK/Physio per week.

This financial year is that last year of a five year deal for extra funding to employ staff through the PCN. This is last funding increase and we are currently working together to identify what staff we would like to hire this year for the PCN. This however is against a national shortage across professional groups. When we hire staff eg paramedics we are taking them from the hospitals, we are all pulling from the same pool of staff.

#### Access

Re the changes in the contract referred to at the last meeting around access to services for patients. The Access plan is being developed at the moment by the PCN, each PCN has to develop a plan with actions key performance indicators of what it wants to improve. Howden Medical Centre is in a good position as our statistics are good across the PCN practices.

There are big areas of the access expectations which need to be developed and provided through the ICBs and NHSE. This includes providing information on direct access and direct referral services for patients and also changing the Pharmacies contracts and training them to deliver more services which we will refer patients to, eg being able to prescribe antibiotics for some conditions.

#### PCN PPG

The PCNs are expected to have a PPG of their own, it is expected currently that membership will come from the existing practice PPGs however this has not been agreed yet. As this progresses we will keep everyone updated.

#### **4.3** COVID Vaccine Spring Boosters

The vaccination programme has now finished, uptake is still dropping with each vaccination round. It has been confirmed that COVID Vaccines will be provided in Autumn/Winter but as yet we do not have any information on the eligibility criteria / patient cohorts.

#### **4.4** FLU Vaccines

Flu vaccine eligibility this year has been reduced back to pre-covid cohorts meaning people aged 50-64 years who are not in a clinical at risk groups will now not be eligible for vaccination.

#### **4.5** North Howden Development

Joanne advised that the practice has been in very early discussion with the developer in relation to a new practice building on the site which is identified on the plans. This is many years off but we have notified the ICB and will be starting the slow process to try and get funding for the new build which will be essential as our practice population will likely double in size from what it is now.

Joanne will send out a copy of the plans with the minutes.

#### **4.6** Online Registrations

Patients are now able to register with the surgery online rather than coming into the surgery to fill in paperwork. The system is no quicker administratively but patients are using it so it is more convenient for them.

Joanne confirmed that all the original system are still in place and will remain so for paper based registrations so it is not taking away any service that would be more accessible to patients who do not use it, it is increasing accessibility in

different forms for different people.

#### **4.7 Staff Health and Wellbeing**

The practice has purchased an employee assistance programme which is available 24/7 and gives staff access to advice on stress, anxiety, financial affairs, housing, a wide range of health factors and lifestyle factors, accessing to counselling , etc. The service can also be used by their partner and any children in the household under 24 years of age.

The practice is also undertaking a wellbeing survey across staff to identify any themes of areas that could improve staff health and wellbeing at work.

#### **5. SECONDARY CARE UPDATE**

Robert Pickersgill tabled some documents and will send them to Joanne to send out with the minutes.

North Lincolnshire and Goole Hospitals (NLAG) and Hull University Teaching Hospitals (HUTH) are working a lot closer together, they now have joint Board in Common Meetings and the chief exec and director posts are being streamlined into one post across both organisations.

NLAG is going through an acute services review looking at Scunthorpe and Grimsby where one of them will end up being a General Hospital and the other a Major Acute Hospital.

Robert also mentioned the Kings fund comments on the NHS Workforce Plan in which there is no mention of Social Care and wrap around services.

#### **6. ANY OTHER BUSINESS**

##### **6.1 Changing Place**

Joanne advised that a new disabled facility will soon be opening in Howden. A 'Changing Place' has been built , half the funding for which was fund raised with the remainder matched by the council. This will be a 24/7 accessible facility for user with a RADAR Key. There is a facility at Goole Leisure Centre but this is leisure centre opening hours only.

This will also provide a facility for people when travelling through the area, will allow more disabled people to access Howden, both visitors and residents alike.

The facility has a changing table, hoist, toilet and shower.

Sarah Boggitt will be sending the details of the opening event and when these are received Joanne will share with members. Representation from the medical centre will be attending.

##### **6.2** There was no further business and the meeting was closed.